## VEHICLE ROADSIDE ASSISTANCE PROCEDURE

<table>
<thead>
<tr>
<th>Unit #</th>
<th>Description</th>
<th>Color</th>
<th>VIN</th>
<th>License Number</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

- **Location of vehicle:**
- **Assigned to:**

- During regular business hours, if roadside assistance is needed, call Gary Barlow at 410-358-5657. Outside of regular business hours, call for service as indicated in following information.

### Available Roadside Assistance Services:
- □ Jump Starts
- □ Lock Outs
- □ Tire Changes
- □ Towing

### Information Needed When Calling for Assistance:
- **Vehicle Identification Number (VIN)**
- **License Plate Number**
- **Location**

### Who to Call for Towing:

<table>
<thead>
<tr>
<th>TIM’S AUTOMOTIVE</th>
<th>410-665-9098</th>
</tr>
</thead>
</table>

### Vehicle to be Towed to:

<table>
<thead>
<tr>
<th>WEST SIDE - MILFORD MILL SERVICE CENTER</th>
<th>440 MILFORD MILL ROAD, 410-486-7880</th>
</tr>
</thead>
<tbody>
<tr>
<td>EAST SIDE - TIM’S AUTOMOTIVE</td>
<td>3015 EAST JOPPA ROAD, PARKVILLE, MD 410-665-9098</td>
</tr>
</tbody>
</table>

### IMPORTANT!!:

Chimes staff must provide a “live” number to Towing Company and REMAIN with the vehicle until the Towing company arrives. Only exception is if the vehicle is on Chimes property.

Chimes driver must get a receipt from towing company showing location where vehicle has been towed, if towing is necessary.

Call **410-358-5657** and leave message on voice mail about the vehicle problem. Be sure to include license # of vehicle, where it is assigned, where vehicle was taken, and a brief description of the problem.

*Form C-804 - 11/96; 06/05; 05/14*